

GENERAL CONDITIONS

NOCO wishes to serve each customer with integrity, honesty and speed, in respect to their HVAC needs. While every service situation is unique, we reserve the right to the following General Terms and Conditions:

- 1 If upon inspection during annual service, the system is found to be in unsatisfactory condition, obsolete or inaccessible, we may reject further service in accordance with this plan.
- 2 Any emergency service that is required outside of regular listed business hours will be billed at the overtime rate in effect, including weekends and holiday.
- 3 This service plan may be voided if service was provided by another company or technician, other than affiliated with NOCO Heating and Cooling, during the time of this current service plan.
- 4 This service plan does not cover repair or replacement of parts damaged due to fire, flood or further instances of force majeure outside of normal operation of the equipment.
- 5 NOCO will not be held responsible for any damages or injury, whether personal or residential beyond NOCO's control.
- 6 This service plan is reserved for residential HVAC equipment only.
- 7 Any parts within a residence covered in asbestos or other hazardous materials are excluded from this service plan.
- 8 This service plan renews automatically and will be charged accordingly unless terminated by either party. Payment is due within 30 days of invoice to prevent lapse of plan coverage.
- 9 If the service plan is cancelled, any refund will be pro-rated.

NOCO

Heating & Cooling

SERVICE PLANS

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COMFORT SERVICE PLAN

The **Comfort Service Plan** provides discounted 24-hour coverage on all major components of your system—including parts, labor, and service calls. Plus, a **FREE** annual tune-up is included to increase your system's performance, efficiency, and longevity!

Comfort Service Plan includes:

- FREE annual tune-up
- 15% OFF all parts
- 15% OFF all labor
- Preferred priority service

NEW HVAC EQUIPMENT

Do you need a new furnace, boiler, air conditioner, water heater or oil tank?

NOCO will send our qualified specialist to your house to give you a **FREE** estimate. We install residential oil and natural gas HVAC equipment. Also, take advantage of our financing options to keep your monthly payments affordable! Call today to schedule an appointment.

0% financing for up to 72 months.
Offer subject to credit approval

NOCO services commercial HVAC too!

When it comes to commercial HVAC, we're focused on your comfort and safety — as well as that of your employees, clients, customers, or patients — we maintain our commitment to sustainability and efficiency.

We sell, install, maintain, and repair commercial-grade HVAC systems.

We know that commercial systems require customized maintenance and service. Our team of experts will provide the support you need to keep your HVAC systems running efficiently, and to protect your investments in technology and equipment.

FREE ANNUAL TUNE-UP!

Keep money in your pocket!

An annual tune-up can prolong the life of your system, keep your equipment running at peak performance, help avoid emergency repairs, and reduce energy consumption and cost.

Annual tune-up includes:

- Test and adjust the system for maximum efficiency
- Clean and inspect system chambers and heat exchangers (if applicable)
- Check oil tank and fuel lines (where accessible)
- Safety checks on all operating controls
- Test and tighten all exposed wiring connections
- Replace nozzle, oil filter, and strainer (if applicable)
- Vacuum furnace and smoke pipe (if accessible)

GET IN TOUCH

Service Hours

NOCO will provide dependable, prompt service during regular business hours between 8:00 and 4:00 pm, Monday-Friday. Emergency service that is required outside of regular business hours; including weekends and holidays, will be billed at the overtime rate.



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